

How to locate a Cigna Network Dentist-Dental Care (DHMO), Dental PPO (DPPO) or a Dentist in the Dental Network Savings Program (DNSP)

Access Cigna's Provider Directories at [www.cigna.com](http://www.cigna.com)

- Click on “**Find a Doctor**” at the top of the page.
- Choose the “**Dentist**” button and enter your search Criteria location, name, etc. and click “Next.”
- For the DHMO, select the “**Cigna Dental Care (HMO)**” button and then select “Dental Care Network” and a dentist type in the “Select a Specialty” drop-down boxes.
- For the DPPO, select the “**Cigna Dental PPO**” button, and then select “Radius Network” (in-network providers), and a dentist type in the “Select a Specialty” drop-down boxes.
- If your current dentist does not participate in either the DHMO or DPPO Networks, they are considered to be an Out of Network Provider. You may request that Cigna contact your provider to invite them to participate in either network by submitting a “Provider Request Form” to Cigna located on the County’s Employee Benefits and Services intranet (<http://countyline/hr/benefits>) and on the intranet ([http://www.sbcounty.gov/hr/Benefits\\_home.aspx](http://www.sbcounty.gov/hr/Benefits_home.aspx)) sites or by contacting the Cigna Member Services at (800) 238-5834.
- Members that seek services from an Out of Network Provider in the DPPO Plan have the option of using your out-of-network benefits through the Dental Network Savings Program (DNSP). Dentists who participate in the program have agreed to offer discounts to Cigna members.
- To find a DNSP dentist, select the “**Out-of-Network Dental Provider Search.**” In the “Select a Specialty” drop down box, select the type of dentist you’re looking for. All of the dentists listed in your search participate in the DNSP.

Call us at 1.800.238.5834 – 24/7 for assistance locating a Cigna network dentist, specialist or a Dentist who participates in the DNSP.